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Improvement Association

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February 25, 2010

Mr. Jorge Alvarez—CSO-1
United States Postal Service
7001 So. Central Avenue
Los Angeles, CA 90052

Dear Mr. Alvarez,

The Los Feliz Improvement Association is one of the largest homeowner groups in Los Angeles and represents over 1,000 households in Los Feliz. Over the last months, we have received numerous complaints from local residents about the removal of mail drop-off boxes in our community. At the time the boxes were removed from our streets, we were told that only those that typically received a significant number of dropped-off mail parcels were being left in situ. This included, at last count, five in Los Feliz in addition to those at our 90027 post office.

We all understand the pressures on the postal service to reduce their expenses, and we are sympathetic to the decision to remove drop-off boxes that were underutilized. And we are grateful that our mail deliverers are willing to pick up mail directly from the residential mail boxes. However, we completely object to the removal of the drop-off mail boxes that were formerly on the Vermont Avenue curb at the 90027 postal station. This has created an intolerable inconveniences on our citizens because:

- To drop off mail at the post office, it is now necessary to drive into the post office parking lot where 3 mail boxes remain. The driveway into the lot is only approximately 1-200 feet south of the intersection of Vermont and Franklin Avenues, and there is frequently a line of cars on Vermont waiting for parking in the lot to open up. This creates a bottleneck at the intersection and the traffic backs up onto Franklin. This intolerable and unnecessary increase in traffic congestion in our district is a new security and safety problem.
- The situation is further aggravated by the use of the post office parking lot on Sundays by a farmer's market. This makes it impossible to use the post office as a mail drop-off location, because cars cannot enter the parking lot where the three remaining drop-off mail boxes are located.
- Due to the removal of the three mail boxes (one in the lot and 2 on Vermont Avenue), the remaining boxes are frequently overfull, with mail extending out of the drop-off slot. This makes mail theft a distinct possibility.

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- We are absolutely certain that the former removed boxes on Vermont were not among those that were underutilized, and so their removal did not match the criteria that was established for removing drop-off mail boxes.

Consequently, we forcefully request that the postal service replace the former two drop-off mail boxes on Vermont Avenue that allowed for mailing directly from the car at the curb without the need to enter the congested post office parking lot. Currently, only one box for express mail remains on Vermont Avenue.

Thank you for your kind consideration.

Sincerely yours,

A handwritten signature in cursive script that reads "Donald A. Seligman". The signature is written in black ink and is positioned above the typed name.

Donald A. Seligman, D.D.S.
President